

Community Office: LIMITED ACCESS

UNITED APARTMENT
GROUP

Dear Residents and Future Residents,

The COVID-19 (Coronavirus) is a highly contagious disease. There is currently an increase in the numbers of Americans being impacted and contracting this disease. To limit the spread of this virus, we are limiting access to the office and encourage appointments. As a resident, or future resident, your health is extremely important to us.

We can be reached at: **For Maintenance Emergencies please refer to the maintenance emergency that was delivered to your door or property website at www.cielosanantonio.com under service request.**



210-656-3388



cieloleasing@uaginc.com cieloassistant@uaginc.com cielomanager@uaginc.com

The office will not be accepting packages until further notice, please plan with your delivery provider. **Community amenities**, such as **Fitness Center** and **Pool**, are close effective 3/17/2020 until further notice.

Due to this pandemic, our community will be answering emergency work orders ONLY. This is subject to change as global updates are released from the CDC. All non-emergency work orders will be on hold until further notice.

Please **DO NOT ENTER** if you are experiencing:

- **Fever**
- **Coughing**
- **Flu-Like Symptoms**
- **Sore-Throat**
- **Cough**
- **Tiredness, Weakness, or Fatigue**

For more information on COVID-19, please visit: www.CDC.gov.

Thank you for your cooperation to keeping everyone safe.